

The **BIG** Partnership

CLIENT: Exchange Communications

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PRESS CUTTING

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ON CALL

WORKLIFE - PAGE 27

Scott Carline
of Exchange
Communications.
Picture: Peter
Devlin



INSIDE HOT JOBS

SCHOOL MANAGER
Glasgow Steiner
School
£18,000-£24,000
Reporting directly to
the Board of Governors
you will be responsible
for the delivery of the
business plan as well as
the overall day-to-day
running of the school.
We are looking for an
organised and energetic
person. A background
in Steiner-Waldorf
education is an asset.

ADVICE WORKERS
Citizens Advice
Bureau, Glasgow
We are looking for peo-
ple who are interested
in learning new skills
and helping local people
deal with a range of so-
cial problems; seeking
an opportunity to gain
valuable training and
experience in a wide
range of areas; willing
to commit to a minimum
of 6-8 hours a week
working as a volunteer
advice worker.

SUPPORT WORKER
Hanover (Scotland)
Housing Association
Hamilton
£19,820-£21,923
Using skills developed
in supported services
or similar activity, you
will promote clients'
independence
consistent with their
wishes and ability and
work effectively with
relatives and staff from
external agencies.
Administrative skills
with basic IT preferred.

PLUS

**PART-TIME
VACANCIES**

PRESS CUTTING

WORKLIFE



SCOTT CARLINE, 29
Engineering Supervisor,
Exchange Communications Glasgow

SCOTT has worked for Exchange Communications, a telephone engineering firm, for 11 years. He looks after the day to day running of the workload for all the engineers.

DESCRIBE YOUR WORKPLACE ...

Our office is open plan.

IS THERE A DRESS CODE?

The engineers all wear Exchange embroidered shirts with black trousers. All the other office staff are smartly dressed.

WORKING HOURS?

Officially 8.30am-5pm, but I am on call cover for a week in every month and do occasional overtime.

DO YOU HAVE ANY QUALIFICATIONS?

I have Standard Grades from school and many industry standard qualifications. These include Comp TIA convergence+ and seven AVAYA ACAs.

WHAT WAS YOUR FIRST JOB?

When I left school I worked in three different kitchens as a line cook.

BIGGEST CAREER CHALLENGE?

Keeping up to date with all the technical advances within the industry. Making the step from engineer to supervisor was also a considerable jump.

WHAT SKILLS ARE NEEDED?

A strong knowledge of telephony and its history is important, as are good computer skills. You also have to be good at working in a team and be very customer focused.

WHERE DO YOU SEE YOURSELF IN THE FUTURE?

I am very happy at Exchange and want to continue to develop within the company.

WHAT IS YOUR DREAM JOB?

Like most football fans in Scotland my dream was to be a footballer, but I was not good enough.

HOW DO YOU UNWIND AFTER WORK?

When I am not following my favorite football team I like to spend time with family and friends.

WHICH CELEBRITY WOULD YOU MOST LIKE TO WORK WITH?

Gordon Ramsay, for his no-nonsense business approach and so he could prepare a nice meal for me. My fiancée can't cook and it is always left to me.



You have to be good at working in a team